



# Start Here

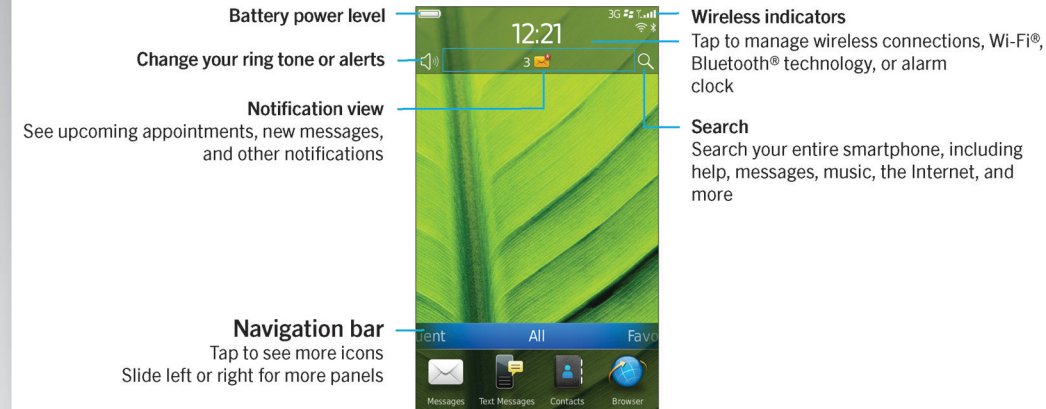
BlackBerry Torch 9850/9860 Smartphones

## Welcome to BlackBerry!

Get to know your new BlackBerry® Torch™ smartphone.



## Explore the Home screen



You can move and hide icons. Highlight an icon using the trackpad and press the key.

Only use authorized BlackBerry accessories. This documentation is provided "as is" and without condition, endorsement, guarantee, representation or warranty, or liability of any kind by Research In Motion Limited and its affiliated companies, all of which are expressly disclaimed to the maximum extent permitted by applicable law in your jurisdiction.

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## Safety information

IT IS IMPORTANT THAT YOU READ THE SAFETY AND PRODUCT INFORMATION BOOKLET (INCLUDED) PRIOR TO USING YOUR BLACKBERRY SMARTPHONE. It contains essential safety information related to your smartphone.

### More getting started information

For videos, BlackBerry® Answers, and more, go to [www.blackberry.com/gettingstarted](http://www.blackberry.com/gettingstarted).

## ① Insert the SIM card

Depending on your BlackBerry® smartphone model or your wireless service provider, you might not need a SIM card for your smartphone.



To remove the battery door, press the button at the bottom. Slide the SIM card into the slot.

## ② Insert the battery and media card

The media card is optional. If a media card was included, it might already be inserted.



## ③ Set up your smartphone

1. If prompted, set up your BlackBerry® ID.
2. Get started quickly with Setup!

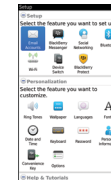
If Setup doesn't start automatically, on the Home screen, tap the **Setup** icon.



## ④ Set up your email

1. On the Home screen, tap the **Setup** icon > **Email Accounts** icon.
2. Follow the instructions to set up your email address.

When your email address is set up correctly, you receive a confirmation email. To see your email, on the Home screen, tap the **Messages** icon.  
Data plan required.



## Import your contacts

You can import your contacts from a SIM card or by using the BlackBerry® Desktop Software. For information about the BlackBerry Desktop Software, see the "Connecting to your computer" section in this guide.

If you have a SIM card, do the following:

1. On the Home screen, tap the **Setup** icon.
2. Tap the **SIM Contacts Sync** icon and follow the instructions.

Features not supported by all wireless service providers.

## Switch smartphones

To move data from a previous BlackBerry® smartphone, do the following:

1. On your computer, open the BlackBerry® Desktop Software. To get the latest software, go to [www.blackberry.com/desktopsoftware](http://www.blackberry.com/desktopsoftware).
2. Connect your new smartphone to your computer.
3. Click **Copy data and settings from another device** and follow the prompts.
4. If necessary, on your new smartphone, tap the **Setup** icon > **Email Accounts** icon and follow the prompts.

## Lock your screen



To lock your screen, press the key on the top of your BlackBerry® smartphone.

### Set a password

1. On the Home screen, tap the **Setup** icon > **Password** icon.
2. Select **Enable** > tap **Set Password**, and follow the prompts.

To lock your smartphone, on the Home screen, tap the **Password Lock** icon.  
Record your password for future use.

## Applications



**Messages**  
Send emails and other messages.



**Text Messages**  
Send text messages.



**Browser**  
Browse websites.



**Media**  
See saved pictures, play songs, and more.



**BlackBerry Messenger**  
Chat with friends or colleagues.



**Camera (if supported)**  
Take pictures.



### Options

Set options. You can find more options in each application menu.



### Manage Connections

Set up wireless connections, such as a Bluetooth® connection.



### Help

Find the user guide here or tap **Help** in a menu.

To see a full icon and indicator guide, go to [www.blackberry.com/docs/smartphones](http://www.blackberry.com/docs/smartphones). Click your smartphone model, then click the *Icon Guide*.

## Status indicators

### Home screen



New notification



Alarm set



Unopened message count



BlackBerry® Messenger



Social feeds



Roaming



BlackBerry App World™ notification



Sending or receiving data



Wi-Fi® turned on



Bluetooth® technology turned on

### Messages



Unopened



Opened



Text message



Sent message



Attachment



Meeting invite



Message is sending



Message not sent

### Phone



Missed call



Received call



Placed call





Voice mail message

## Messages

To view all your messages, on the Home screen, tap the **Messages** icon.



Send a text message

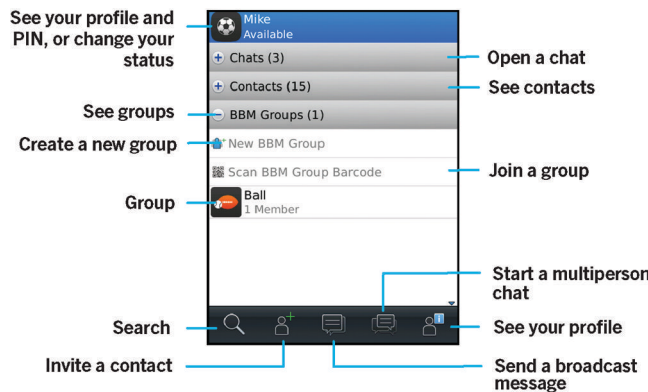
1. On the Home screen, tap the **Text Messages** icon.
2. Tap the  icon.
3. In the **To** field, type the contact information.
4. Type a message.
5. Tap the  icon.

To insert a period while you're typing, press the **Space** key twice. Extra fees might apply.




## BlackBerry Messenger

Chat with your friends virtually anywhere, anytime!




Add a contact using a barcode

1. On the Home screen, tap the **BlackBerry Messenger** icon.
2. Tap the  icon > **Scan a PIN barcode**.
3. Hold your BlackBerry® smartphone so that all four corners of the contact's barcode appear on your screen and you hear a beep.

Data plan required.




## Phone

To make a call or open the Phone application, press the  key.



Change your ring tone

1. On the Home screen, tap the **Setup** icon > **Ring Tones** icon.
2. In the **Ring Tone** field, tap a preloaded ring tone or tap **All Music** or **All Alerts**.
3. Press the  key > **Save**.



## Browser



### Type a web address

Tap the address bar to open the touch screen keyboard

### Open a pop-up menu of common actions

Touch and hold the screen

Data plan required.



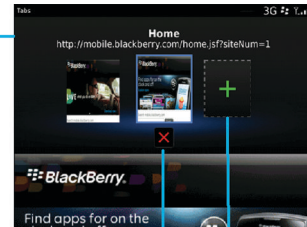
### Open tab view

Open your bookmarks and history

### Zoom/pan

To zoom, slide your finger and thumb together or apart, or click the trackpad.

To pan a zoomed page, slide your finger on the screen or trackpad.



Close the selected tab

Open a webpage in a new tab

## Camera

Zoom in or out  
Slide your finger up or down on the screen or trackpad

Add your location to the picture

View pictures



Take a picture  
Tap the camera icon or press the Convenience key on the right of the smartphone



Zoom indicator

Change settings for different scenes (beach scenes, and more)  
Change the flash setting

## Record a video

1. On the Home screen, tap the **Media** icon > **Video Camera** icon.
2. Tap the  icon.
3. To pause recording, tap the  icon.

Depending on your BlackBerry® smartphone model, the camera or video camera might not be supported or some camera or video camera features might not be available.

## Pictures

To see your pictures, tap the **Media** icon > **Pictures**.

Zoom/pan  
To zoom, slide your finger and thumb together or apart, or click the trackpad.  
To pan a zoomed picture, slide your finger on the screen or trackpad.

Send picture

Rotate picture





Open a pop-up menu  
Touch and hold the screen

Scroll through pictures  
When zoomed out, slide your finger left or right quickly on the screen or trackpad

Previous/next picture

Play slideshow

## Change your wallpaper

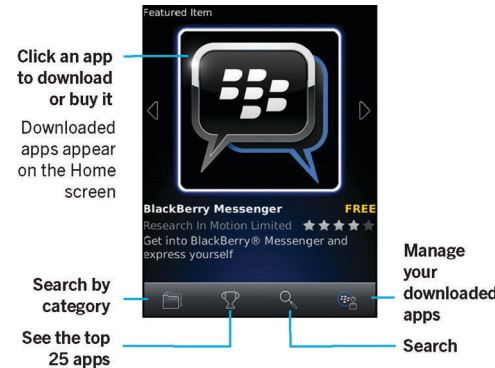
1. On the Home screen, tap the **Setup** icon > **Wallpaper** icon.
2. Take a picture or use an existing picture.
3. Press the  key > **Set As Wallpaper**.
4. Press the  key to return to the Home screen.



## BlackBerry App World



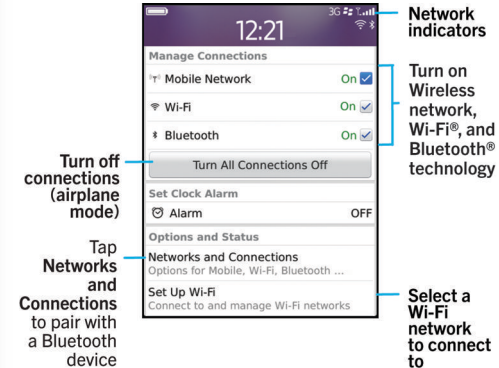
Download games, apps, and more! Go to [www.blackberry.com/appworld](http://www.blackberry.com/appworld).  
Data plan required.



## Wi-Fi and Bluetooth



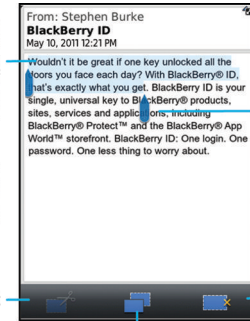
To manage wireless connections, tap the **Manage Connections** icon.



## Copy and paste

Simultaneously touch the beginning and end of the text, then tap **Copy** or **Cut**

To paste the text, press the BlackBerry key > **Paste**



To see a video, tap the **Setup** icon > **Tutorials** > **Edit Text**.

## Connecting to your computer

You can use BlackBerry® Desktop Software to do the following:

- Sync your contacts, music, pictures, and more
- Back up and restore smartphone data
- Update your software



To download the BlackBerry Desktop Software, go to [www.blackberry.com/desktopsoftware](http://www.blackberry.com/desktopsoftware).

## Sync your media files

1. Connect your BlackBerry® smartphone to your computer.
2. On your computer, open the BlackBerry® Desktop Software.
  - If you're using a Windows® computer, click **Music, Pictures, or Videos**.
  - If you're using a Mac computer, in the **Media** section in the left pane, click **Music**.

For more information, see the Help in the BlackBerry Desktop Software.

## Need more help?



- Find help from the Home screen—just tap the icon and start typing!
- For tutorials, tap the **Setup** icon > **Tutorials**.
- [www.blackberry.com/gettingstarted](http://www.blackberry.com/gettingstarted): Find getting started information.
- [www.blackberry.com/go/docs](http://www.blackberry.com/go/docs): Find the complete user guide.
- Find information about your wireless service plan on your wireless service provider's website.

To view the Declaration of Conformity made under Directive 1999/5/EC (HG nr.88/2003), go to [www.blackberry.com/go/declarationofconformity](http://www.blackberry.com/go/declarationofconformity).